



**NI Helplines
Awareness Day**
6th February 2017

INVITATION

The Helplines Network NI warmly invite you to the launch of the first

Northern Ireland Helplines Awareness Day

Commencing at 10am on Monday 6th February 2017

At

The Great Hall, Belfast City Hall

Last year, in Northern Ireland, our helplines responded to over half a million calls and web based contacts.

This event aims to highlight the impact and extensive range of helplines providing vital support, advice and information to the public across Northern Ireland. The agenda is detailed below. We hope you can join us for this important event.

To register a place or for further information please email Liz McGrath:

Liz.McGrath@hscni.net

NI Helplines Awareness Day Agenda

10.00-10.30am	Registration and Networking (Tea and coffee provided)
10.30am	Welcome from Lord Mayor Alderman Brian Kingston
10.40am	Opening address – Departmental Official, Department of Health The Value of Helplines and Official Launch of NI Helplines Awareness Day
11.00am	Guest Speaker, Mary Black, Assistant Director of Public Health, Public Health Agency The Role of Helplines in Northern Ireland
11.25am	Guest Speaker, Anna Lo MBE A Service User's Experience of Using a Helpline
11.55am	Closing comments- Clodagh Crowe, Chair, Helplines Network NI
12noon-12.30pm	Networking